Your computer needs to be configured to allow Remote Desktop Connections and needs to be configured to never go to Sleep Mode. You can enable RDC using the directions below:

ENABLE RDC

- 1. Open Start Menu or press Windows Key
- 2. If Windows 10, type "This PC", right-click the icon, and select "Properties".
- 3. If Windows 7, right-click "Computer" and select "Properties".
- 4. Click "Remote settings" on the left side of the window.

🖳 System			– 🗆 X
$\leftarrow \rightarrow \checkmark \uparrow \blacksquare \diamond$ Control F	Panel > All Control Panel Items >	System	✓ O Search Control Panel
Control Panel Home	View basic information	about your computer	
💡 Device Manager	Windows edition		
💡 Remote settings	Windows 10 Enterprise		
System protection	© 2019 Microsoft Corporation. All rights reserved.		Windows10
Advanced system settings			
	System		
	Processor:	Intel(R) Core(TM) i7-4770 CPU @ 3.40GHz 3.00 GHz	
	Installed memory (RAM):	16.0 GB	
	System type:	64-bit Operating System, x64-based processor	
	Pen and Touch:	No Pen or Touch Input is available for this Display	
	Computer name, domain, and workgroup settings		
	Computer name:	CIT-8075882	Change settings
	Full computer name:	CIT-8075882.ad.wsu.edu	
	Computer description:		
	Domain:	ad.wsu.edu	
	Windows activation		
	Windows is activated Read the Microsoft Software License Terms		
	Product ID: 00329-00000-00003-AA830		Change product key
See also			• 31 3
Security and Maintenance			

5. Make sure to check the box "Allow remote connections to this computer" under "Remote Desktop".

6. In the bottom-right corner, click on "Select Users..."

System Properties				×		
Computer Name	Hardware	Advanced	System Protection	Remote		
Remote Assistance						
Allow Remote Assistance connections to this computer						
What happens when I enable Remote Assistance?						
Advanced						
Remote Desktop						
Choose an option, and then specify who can connect.						
O Don't allow remote connections to this computer						
Allow remote connections to this computer						
Allow connections only from computers running Remote Desktop with Network Level Authentication (recommended)						
Help me choos	<u>se</u>		Se	elect Users		
		OK	Cancel	Ą	pply	

7. Click "Add ... "

8. Under "Enter the object names to select" input the WSU username of the person(s) who need to remote in.

9. Click "OK"

Deve at a Dealter a User 2	1 ×	
Remote Desktop Osers r 🔿		
The users listed below can connect to this computer, and any members of the Administrators group can connect even if they are not listed.	Select Users or Groups	×
AD	Select this object type:	
	Users or Groups	Object Types
	From this location:	
	ad.wsu.edu	Locations
AD\ u already has access.		
Add 8emove	butch.coug 9.	Check Names
		10.
Panel and open <u>User Accounts</u> .		
	Advanced OK	Cancel
OK Cancel		
	-unning Remote	

10. Click "OK" again

From there, you need to know the Hostname so you can connect to it via Remote Desktop Connection (a Windows application). Use the directions to find the Hostname:

OBTAIN HOSTNAME

1. Open Start Menu

2. If Windows 10, type "This PC", right-click the icon, and select "Properties".

3. If Windows 7, right-click "Computer" and select "Properties".

4. Make note of the "Full Computer Name" (your Hostname)

Computer name, domain, and workgroup settings -----

Computer name:	CIT-8075882	
Full computer name:	CIT-8075882.ad.wsu.edu	
Computer description:		
Domain:	ad.wsu.edu	

^{11.} Click "Apply" and then "OK"

MODIFY POWER SETTINGS

- 1. Open up the Start Menu
- 2. Click on Settings
- 3. Click on System
- 4. Click on Power & Sleep
- 5. Modify Sleep Settings (when plugged in) PC goes to sleep Never.

Sleep

When plugged in, PC goes to sleep after

Never \checkmark